

Terms & Conditions for Off-Campus Bus

- An online bus booking reservation form must be completed.
- Passengers are required to check their booking confirmation contains correct information.
- Passengers with a confirmed reservation are advised to arrive at the bus 15 minutes prior to the scheduled bus departure time. Passengers arriving late may have their seat cancelled and made available to any standby passengers.
- Valid KAUST photo ID must be presented and carried by all passengers together with booking documentation for checking when required.
- In accordance with Kingdom of Saudi Arabian, Ministry of Interior regulations do not permit non-Muslims entry to Makkah and Madinah. KAUST therefore does not permit non-Muslims to travel on the Makkah and Madinah buses.
- Where a booking has not been made and a KAUST community member arrives at a bus stop either inside or outside KAUST, seating will be subject to availability with booked passengers having priority seating.
- Where a round trip is booked and a passenger does not attend the first leg of the journey, KAUST will automatically cancel the 2nd leg journey.
- Children under 16 years of age must be accompanied by an appropriate adult.
- Tickets are valid for the named passenger only and are not transferable.
- Responsibilities of passenger's belongings remains within the passenger and not the bus driver or transportation staff.
- Luggage's without passengers is restricted.
- Eating, Drinking & Smoking is prohibited on board the vehicles.
- It is prohibited to carry or transport dangerous or illegal items on KAUST buses and which includes liquids. The carriage restriction also applies to all animals including fish and birds.
- Passengers are required to comply with the terms and conditions of travel on KAUST transportation. Any misuse of transportation assets by passengers will be addressed, as necessary, to KAUST transportation.
- Buses will move on time as per off-campus schedule without exceptions granted
- **For Makkah & Madinah return trips, the bus door will be opened 1 hour prior departure time**