



Transportation Services Contacts Update

Company	Contact Info of Service Providers
SAPTCO (Bus Services)	Working Hours (06:00 to 01:00) 7 days a week Helpdesk landline - 012 8085222 Helpdesk mobile – 0553472226 saptcobus@kaust.edu.sa
Al-Jazirah (Car Lease Services)	Working Hours (08:00 to 17:00) Saturday to Thursday Landline - 012 8085603 Supervisor on-call – 0538120034 ford.lease@KAUST.EDU.SA
SAPTCO (Taxi Services)	Working Hours (24/7) Landline - 012 8085616 & 012 8085617 saptcotaxi@kaust.edu.sa
Hanco (Taxi Services)	Working Hours (24/7) Landline - 012 8085647 & 012 8085604 Road Assistance (For Rental Cars only) – 8001166611 HancoTransport@KAUST.EDU.SA
Petromin (Gas Station)	Working Hours for Gas Station operation (24/7) Working Hours for workshops from 08:00 to 20:00 - 7 days a week Landline - 012 8084253 Gas Station Supervisor on-call – 0557232989 kaustrefuel@petromin.com
Luxury Car (Eco Cart)	Representative is available on: Sunday to Thursday from 08:00 - 17:00 Landline - 012 8085606 Eco Cart Rep: 0564881713 carlos@luxurycartsgroup.com
SHIFT - Rental	Representative is available on: Saturday to Thursday 08:00 - 23:00 Fleet Management Supervisor: 056 864 7917 gerald.deleon@shiftinc.com
For Escalation	Nayef M. Almadani Transportation Service Lead 054 037 7013